



100 Marcus Drive
Melville, NY 11747
(516) 293-5600

WARRANTY FOR ESPRIT AND ESP SERIES VIDEO DISPLAY TERMINALS

A. **Warranty** — Esprit Systems, Inc. warrants that all standard Esprit and ESP equipment delivered in the continental USA will be free from defects in materials and workmanship. Esprit Systems will repair any and all such defects provided that notice of such defect is received by Esprit Systems, Inc during the warranty period.

B. **Warranty Period** — The warranty period for all standard Esprit and ESP terminals is 90 days, commencing with Esprit Systems' receipt of the warranty registration card.

C. **Method of Repair** — Whole unit return to Esprit Systems New York Facility.

D. **Procedure** — Should customer experience a malfunction, they will refer to the "Esprit or ESP Series Video Display Reference Manual"* and validate that such failure is terminal related. If the terminal requires warranty repair, the customer will then call Esprit Systems at (800) 645-5300 (in New York State call (516) 293-5775) for a return authorization number. The following information is required:

Customer name and address;
Serial number of terminal;
Description of malfunction;
Date of purchase.

All customer returned units must be shipped to Esprit Systems freight prepaid in the original carton or equivalent. Esprit Systems is not responsible for damage in transit. Esprit Systems will use its best effort to repair and return the customer's terminal(s) within three (3) business days of receipt, and return it freight prepaid.

Any terminal malfunction will require return of the entire terminal to Esprit Systems. No individual modules will be accepted for repair unless prior authorization is granted.

E. **Continued Coverage** — All repaired terminals will accrue the remaining warranty coverage or the terminal is covered for 30 days from the date of repair, whichever is longer.

F. **Limitations** — This warranty shall not include: (1) repair or replacement of parts damaged by catastrophe, or accident, or from neglect, misuse, faulty/improper or inadequate return packaging, or negligence of the customer or any third party, or causes external to the terminal such as, but not limited to, failure of or faulty electric power or air conditioning, operator error, failure or malfunction of any data communication system or equipment which has not been sold or leased to the customer by Esprit Systems; (ii) service and repair of accessories, apparatus, attachments, or any other devices which are not Esprit Systems' Esprit or ESP Video Display Terminals or options; (iii) changes, modifications or alterations in or to the equipment not installed by Esprit Systems; (iv) installation, relocation, or removal of the equipment or any accessories, apparatus attachments or other devices; (v) the furnishing of accessories or supplies; and (vi) rebuilding or overhauling the equipment.

G. **Miscellaneous** — The foregoing warranty is in lieu of all other warranties, expressed or implied, which may be deemed applicable to the equipment (or components supplied hereunder), which are hereby excluded, including warranties of merchantability, fitness for a particular use or any other matter.

*Reference Manuals:

Esprit I (HI-1094)
Esprit II (HI-1109)
Esprit III(HI-1113)
Esprit III Color (MRA003)
ESP 6310 (MRA011)
ESP 6110 (MRE020)

Warning. ESPRIT SYSTEMS' TERMINALS, LIKE ALL OTHER CRT TERMINALS, CONTAIN CATHODE RAY TUBES WHICH UTILIZE HIGH VOLTAGE AND CONTAIN EXTREME VACUUM. UNLESS CARE IS EXERCISED, AND THE INSTRUCTIONS AND PROCEDURES SET FORTH IN THE REFERENCE MANUAL ARE STRICTLY ADHERED TO, THERE IS RISK OF INJURY FROM ELECTRIC SHOCK AND IMPLOSION OF THE CATHODE RAY TUBE. IF YOU HAVE ANY QUESTIONS CONCERNING THIS WARRANTY, CALL (800) 645-5300 (OR IN NEW YORK STATE CALL (516) 293-5775).